

**THE PATHWAY TO  
MASTERFUL COACHING  
AND MENTORING**

**MASTERFUL  
COACHING AND  
MENTORING**

**SKILLS,  
PROCESSES,  
PROCEDURES**

**CHOICE:  
TO MOVE FROM BOSS TO LEADER/COACH**

**SELF-MANAGEMENT:  
OF EMOTIONAL INTELLIGENCE COMPETENCIES**

**SELF-AWARENESS:  
OF MENTAL MODELS AND EFFECT ON OTHERS**

**RELATIONSHIP INTENTION:  
TO ENTER INTO A RESPECTFUL DIALOGUE  
AND GIVE THE GIFT OF ONE'S PRESENCE**